



ENHANCED
QUALITY
MANAGEMENT
PRACTICE: ISQM
1&2 AND ROOT
CAUSE ANALYSIS

13 November 2021 9.45am - 2.00pm (Malaysia time)

Introduction

First part of this training session shall cover the overview of ISQM 1 & 2 which will highlight on the differences between ISQC and interpretation of each components in new ISQM. There will be also knowledge sharing sessions by member firms on the steps taken to implement the standard which will be effective on or after 15th December 2022.

Second part of this training will be on Root cause analysis which is a part of Monitoring component under ISQM 1.



Course outline

TIME	PROGRAM
9.45am – 10.00am	Arrival of CAS Global Members and Guests.
10.00am – 10.05am	Opening speech by Quality Risk Management Committee Chairman, Mr. Chen Voon Hann
10.05am - 11.20am	Overview of ISQM 1&2 and sharing session on Malaysia's implementation experience by Ms. Kalai
11.20am - 11.25am	Short break
11.25am – 12.00pm	Sharing session on Hong Kong experience by Mr. Raymond Leung
12.00pm - 12.15pm	Q & A Session
12.15pm - 12.20pm	Short break
12.20pm - 1.20pm	Root Cause Analysis by Mr. Ng Kean Kok
1.20pm - 1.50pm	Q & A Session
1.50pm – 1.55pm	Conclusion by Quality Risk Management Committee Chairman, Mr. Chen Voon Hann
1.55pm - 2.00pm	Group photo session
	End of Session

Who should attend

CAS Global team members

Methadology

- Slides
- Discussion
- Q&A

Objectives

- Provide updates on ISQM 1 & 2 and Root cause analysis
- Knowledge sharing on each firms implementation process



Venue

 Zoom platform https://zoom.us/j/99592070007? pwd=VDZIZTJEUEIKd3FYaGdRd0 pmNDBrdz09



Webinar:

Enhanced Quality Management Practice: ISQM 1&2 and Root Cause Analysis

Date: 13th November 2021, Saturday

Time: 10.00am (Malaysia time)

Platform: Zoom meeting







